BLUFF DALE WATER SUPPLY CORP

PO BOX 232 BLUFF DALE, TEXAS 76433

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January 5, 2023

Dear Water Member / Customer:

We have been fortunate the last few years as not to have to raise our water rates. However in our Board meeting December 13, 2022, we felt we needed to make an adjustment correction that was approved a few years ago when the new rates were implemented.

The rate approved a few years ago was for the base rate to be \$56.55 a month and the water would start at \$6.25 per thousand up to two thousand gallons. The next rate step up was \$6.75 per thousand up to 4000 gallons of water. The next rate step up was \$7.25 per thousand up to 6000 gallons of water and any usage above 6000 was \$7.75 per thousand gallons used.

When the program was set up it didn't charge the rate <u>per thousand</u> instead we were charging the rate per two thousand gallons. We discovered the mistake immediately but the Board decided to see if it would create too much a loss in revenue. Up until now we were good.

Due to the increase in everything and water being such a valuable commodity, and the current drought conditions we decided on December 13, 2022, to correct the mistake and put the rate to the original per thousand gallons.

This will create an increase for heavy water users but actually will create a decrease for those who use less than 1000 gallons a month. The rate charges by percentage used so if you only use 900 gallons a month the water part of your bill would be \$5.63. Everyone is required to pay the base rate of \$56.55 if you have a meter in the ground and even if you don't use a drop of water. The corrected rate will begin on the January 2023 bill.

At the end of February we will be having a rate study done by James Smith from TRWA to see if there is a need for a greater increase in rates. We have to take in consideration the loan we have to drill the new well and the current increase in costs of materials, construction etc. for drilling the new well. We are working with Texas Water Development Board to see if they have any grants or funding to help with the increase of cost since we acquired the loan money before the increases hit.

If you would like to be a part of the rate study or would like more information on the Board's decision we encourage you to come to the monthly Board meetings. We meet on the third Tuesday of each month at 10:00 am at the community center. If this time is not convenient for you to attend please let us know.

Be sure and sign up for alerts and notices at the link located on the tab to the right for notices and information of upcoming events, Board minutes, etc.

We also welcome anyone wanting to be a part of the Board to please speak to Frank Maddy our committee chairmen for Board nominee consideration.

We would like each of you to know that your Board works very hard at being conservative with all water company funds, and spending. We work diligently to avoid making it harder for you to meet your daily financial needs. Remember your Board has to pay the same rates that you do and all but the Secretary/ Treasurer receive no compensation for their time of service.

Sincerely,

Bluff Dale Water Board of Directors Bluff Dale Water Supply Corp PO Box 232 Bluff Dale, Texas 76433

Phone: 254-592-5619